

## How to Report ASB

- Phone your Neighbourhood & Tenancy Management (NATMO) Team on 023 8028 5222.
- Visit one of your Information Offices.
- Email or write to your Neighbourhood & Tenancy Management Team through [customer.services@nfdc.gov.uk](mailto:customer.services@nfdc.gov.uk) or Appletree Court, Beaulieu Road, Lyndhurst, SO43 7PA

## NATMO Team Assess the Urgency of the Case

If it is an emergency (an immediate risk to person or property) we'll notify the Police and our Community Safety Team.

## NATMO Team will Deal with Reports if the Source is a Council Tenant

An Officer will talk to you about the incident; provide advice and information on how the Neighbourhood & Tenancy Management Team can help.